

August 21, 2020

Dear Prospective Forest Hills HS Marching Band Trip Participant:

Music Travel Consultants is very excited to once again work with the Forest Hills Marching Band for your March 29 – April 2, 2021 Los Angeles / Disneyland performance trip. MTC is the Official Student Travel Partner for Music For All, Bands of America, WGI and is a Disney Top 30 Provider.



The trip sign-up and payments will be collected by Music Travel Consultants. Trip registration instructions are given below, and a step-by-step instruction brochure is available online at: <https://www.musictravel.com/downloads/user-guide.pdf> . MTC can email a copy, as well as the itinerary and payment schedule upon request. The documents are also available online after you register.

Payment Schedule

MTC will handle all trip registrations and payments online via our secure-server website. The non-refundable trip deposit of \$100 (subject to cancellation safety nets listed below) is due October 8, 2020. Subsequent monthly trip payments are due on the 8th of each month as listed on the Trip Costs page. Our office will send e-mail invoices prior to each monthly payment. Any questions or deviations from the payment schedule should be communicated to MTC.

Your group leader will be able to view the online trip roster and payment status. Anyone with \$0 in their trip account by the 3rd payment due date (December 8th) may be removed from the trip roster. Delinquent trip accounts will be placed in "Frozen" status. If this occurs, please contact Barbara Sherwood in our Finance Dept. to make arrangements for any missed payments and to re-activate your account. The final trip price will be determined once we have a final passenger count after the Cancellation Deadline, and after the school provides the final rooming list. Land Package pricing (without airfare) is shown on the pricing page (as of Aug. 2020). Airfare will be included with trip pricing after the school has chosen flight arrangements from the group airline quotes MTC will provide. You will be notified of your final payment amount via email approx. 30 days prior to trip departure date.

Cancellation Information

Last Day for Individual Cancellations is January 25, 2021. Through that date, any individuals who decide to cancel will receive refunds of all trip payments except the initial \$100 non-refundable deposit. If the entire trip is cancelled on or before January 25, 2021, everyone will receive a refund of everything except the initial \$100 non-refundable deposit.

Music Travel Consultants : Online Trip Registration (returning travelers Skip to Step 5)

- Step 1: Go to www.musictravel.com. Click on "Trip Login" at upper right of screen.
- Step 2: Click "Register as a New Traveler"
- Step 3: In the "Account Setup" page, create a password and enter your email address. Next, enter your contact information, then click "Create Account".
- Step 4: During your first visit, you'll next see "You're Not Currently Registered for Any Trips". Click the blue text: "Register Traveler" , then click "Accept" to accept the Tour Agreement. Now, enter your Enter your Trip ID #: **2011-410**. Next, enter the name of the Traveler, select a 'Traveler' Type, and indicate whether the traveler has any special dietary or physical needs. If *only one* family member will go on the trip, click "Complete Registration". If you have additional family member(s) to add to the trip roster, click "Add Another Traveler". This will add your 1st traveler to the trip roster, and provide a blank form for you to add your 2nd traveler. Click "Complete Registration" when you have your final traveler added to the trip roster.
- Step 5: (for families who participated in the 2019 Orlando Band trip): Use your email address and password to login (click "Lost Password", if needed). Your trip dashboard will load. Click "Register Traveler for a NEW Trip", and follow the on-screen instructions, using the 2020 trip #: 2011-410

For All Future Visits to the MTC Online Forest Hills HS Band Los Angeles/Disneyland Trip Dashboard

- Go to www.musictravel.com , enter your email address and password, and click "Login". Your trip dashboard will load. Click "Access Trip".
- Click "Register a Traveler" to add additional family members to the trip roster.
- Click "Make a Payment" to add funds to your traveler(s) individual trip accounts.
- Click "Cancel a Traveler" and follow on-screen prompts to cancel a traveler.
- Click "Itinerary" to view the trip itinerary/daily schedule we will use during the trip.
- Click "Financial Information", to view trip pricing, payment schedule or your personal payment history.

MTC Contact Information

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Billing Questions: Barbara Sherwood 1.800.616.1112 x3004
Barbara.sherwood@musictravel.com
Please include trip # 2011-410 in subject heading of your email